

Information Security Department (ISD) Position Paper

Position Title	Zoom Video Communications
Position Audience	UCO Community
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Problem Statement

In light of the coronavirus-related school closures, Zoom’s popularity among schools has exponentially increased; however, Zoom was not designed as an education technology product. Zoom has numerous security issues that raise significant concerns surrounding the lack of privacy and confidentiality that include:

- Lack of end-to-end encryption
- Zoombombing
- Recorded videos and chat records reside on non-US data centers
- Bypasses operating system security controls

ISD Position

UCO offers Cisco WebEx and Microsoft Teams for secure and safe video communication platforms. Zoom must not be used to discuss or present material that is protected by HIPAA, FERPA, PCI-DSS, or other confidential data. In light of the significant security concerns surrounding Zoom, members of the UCO community should consciously exercise caution and care while participating in or hosting meetings on the Zoom platform.